



2019 COMMUNITY REPORT



Dear Friends,

Confluence Health had a busy year of growth in 2019. The focus since our inception has been to maintain the long-term viability of locally directed and controlled healthcare in the region, improve the value of patient care (which includes improving quality and lowering costs), ensure local access to a wide range of reliable services, and efficiently adapt to changing care and payment models through improved collaboration between inpatient services, outpatient services and home care. We continue to make steady progress and our leadership feels strongly that this continues to be the right direction for our organization and healthcare in North Central Washington.

We realize there is much more we need to do in order to be a highly functional integrated healthcare system where we consistently provide the right care, in the right way, by those with the right skills, at the right time and place for all whom we can help. This will be a continued effort for all of us, and we cannot do it alone. I am very pleased with the interest and spirit of collaboration in the region and with the progress that has been made to date. This is a team effort, and we would not be where we are without each and every person who has been a part of the journey.

In closing, I would like to take this opportunity to thank the Confluence Health physicians and staff for their hard work, and our patients for trusting us to help them with their individual efforts to improve their health and quality of life.

Sincerely,

Peter Rutherford, MD
Chief Executive Officer



12
Cities



12,000
Square Mile
Service Area



30+
Specialties



300+
Physicians



170+
Advanced
Practice
Providers



4,000+
Employees



200+
Hospital Beds

Our Mission

We are dedicated to improving our patients' health by providing safe, high-quality care in a compassionate and cost-effective manner.

Our Vision

To become the highest value rural health care system in the nation that improves health, quality of life, and is a source of pride to those who work here.



Better Together

FROM OUR CEO



Numbers at a Glance

Transparency is important to us, so we'd like to share 2019's financial results with you.

Gross Patient Service Revenue	\$ 1,525,866,220
Deductions from Revenue	\$ 889,644,407
Net Patient Revenue	\$ 636,221,814
Other Operating Revenue	\$ 90,806,126
Total Operating Revenue	\$ 727,027,940
Total Operating Expenses	\$ 709,861,040
Operating Margin	\$ 17,166,901

Charitable Giving
\$600k

Charitable Care
\$14.9M

Operating Margin
-2.36%

Days Cash On-Hand
109.82

Accounts Receivable Days
52.76

Bad Debt
12.4M



We Provide



1,023,334
Outpatient Visits Per Year



1,282
Newborns



1,261,297
Operating Room Minutes Annually



14,264
Surgeries



46,669
Acute Patient Care Days



66%
of CWH&C patients outside the greater Wenatchee area



63.7%
of WWH&C patients outside the greater Wenatchee area



OUR COMMUNITIES



- 1. Oroville Clinic
- 2. Tonasket Clinic
- 3. Brewster Clinic
- 4. Omak Clinic
- 5. Methow Valley Clinic

- 6. Waterville Clinic
- 7. Cashmere Clinic
- 8. Wenatchee Valley Hospital & Clinics
- 9. Central Washington Hospital & Clinics

- 10. East Wenatchee Clinic
- 11. Ephrata Clinic
- 12. Moses Lake Clinic
- 13. Royal City Clinic



OUR FOUNDATION

\$119,000
Fundraiser Event
Earnings



\$49,000
Scholarship funds
awarded to 36
individuals



\$100,000
Added to scholarship
endowments



\$1,950,000
Grant Management



2,200
Ounces of breast milk
distributed in the
Special Care Nursery



4,000+
Books distributed
through the Reach
Out & Read Programs



3,249
Giftshop
Volunteer Hours



eLAP
Program
Launched



New Physicians



Steven Aguilu, MD
Family Medicine
Wenatchee



Kamran Ali, MD
Hospitalist
Wenatchee



Rudo Ambayi, MD
Hospitalist
Moses Lake



Stephanie Arar, MD
Walk-In Clinic
Moses Lake



Andrew Barker, DO
Occupational Medicine
Wenatchee



Brenda Baumeister, MD
Pediatric Hospitalist
Wenatchee



Tyler Buckley, MD
Oncology
Wenatchee



Sarah Campbell, MD
Family Medicine
Omak



Kyra Carpenter, DO
Geriatrics
Wenatchee



Linda Chen, MD
Radiology
Wenatchee



Stephen Chung, MD
Sleep Specialist
Wenatchee



Jordan Despain, MD
Family Medicine
Wenatchee



Daniel Dietzman, MD
Dermatology
Wenatchee



Emily Egdamin, MD
Internal Medicine
Wenatchee



Sheri Finn, DO
Walk-In Clinic
Moses Lake



Brock Foster, MD
Orthopedics
Wenatchee



Joanna Jeong, MD
Radiology
Wenatchee



Felix Krainski, MD
Cardiology
Wenatchee



Brian Lee, MD
Ophthalmology
Wenatchee



Aaron Lewis, MD
Family Medicine
Wenatchee



Erik Lystad, MD
Hospitalist
Wenatchee



Jessica Mackey, MD
Family Medicine
Moses Lake



Amanda Monnahan, MD
Hospitalist
Wenatchee



Timothy Mundell, MD
Anesthesia
Wenatchee



Whitney Reid, DO
Pathology
Wenatchee



Nathan Rudometkin, MD
Retinal Surgery
Wenatchee



Cheryl Shih, MD
Urology
Wenatchee



David Skale, MD
Retinal Surgery
Wenatchee



Jennifer Wax, MD
Neuro Hospitalist
Wenatchee

New Advanced Practice Providers



Kathleen Allen, PA-C
Anticoagulation
Wenatchee



Matthew Armington, PA-C
Hospitalist
Wenatchee



Kara Bergs, PA-C
Family Medicine
Oroville



Beth Blankenship, PA-C
Internal Medicine
Wenatchee



Kelsey Cibicki, ARNP
Geriatrics
Wenatchee



Catherine Clift, ARNP
Surgery
Wenatchee



Heather Coonrod, ARNP
Behavioral Health
Wenatchee



Elisa Esper, ARNP
Family Medicine
Stemilt/Cashmere



Brandi Larson, ARNP
Behavioral Health
Wenatchee



Tabita Lewis, ARNP
Behavioral Health
Moses Lake



Penny Los, ARNP
Cardiology
Wenatchee



Caitlin McIntyre, ARNP
Behavioral Health
Okanogan County



Joan Nelson, ARNP
Anticoagulation
Wenatchee



Andrew Nielsen, PA-C
Family Medicine
Moses Lake



Jessica Radke-Snead, PA-C
Gastroenterology
Wenatchee



Amanda Roy, PA-C
Cardiothoracic
Surgery
Wenatchee



Katie Siebein, ARNP
Anticoagulation
Moses Lake



Michael Speed, ARNP
Behavioral Health
Wenatchee



Valerie Wintler, ARNP
Family Medicine
Cashmere

EMERGENCY



Confluence Health Executive Leadership Team

- 
Peter Rutherford, MD
Chief Executive Officer
- 
Doug Wilson, MD
Chief Executive Officer Elect
- 
Mitchell Garrison, MD
President & Chair WVMG Board
- 
Jason Lake, MD
Chief Medical Officer
- 
Robert Pageler
Chief Information Officer
- 
Glenn Adams
Chief Operating Officer
- 
Tracey Kasnic, RN
Chief Nursing Officer
- 
Tom Legel
Chief Financial Officer

Wenatchee Valley Medical Group Board of Directors

- 
Mitchell Garrison, MD
President & Chair
- 
Stuart Freed, MD
Chief Medical Officer
- 
Jim Murray, MD
Vice Chair Hospital Position
- 
Abraham Sorom, MD
Surgery
- 
Thomas Tuszynski, MD
Moses Lake & Grant County Clinics
- 
Michael Tuggy, MD
North Satellite Clinics
- 
Daniel Brown, MD
Diagnostic Services
- 
Gautam Nayak, MD
Open Position
- 
Cathy Ridgeway, MD
Primary Care
- 
Jennifer Jorgensen, MD
Open Position

Confluence Health Board of Directors

- 
Patricia (Ortiz) Wachtel
Chair Community Member
- 
Doug Shae
Vice Chair Community Member
- 
Abraham Sorom, MD
Secretary Physician Member
- 
Gus Heinicke
Treasurer Community Member
- 
Daniel Brown, MD
Physician Member
- 
Garn Christensen
Community Member
- 
Jenny Cravens
Community Member
- 
Scott Duncan
Okanogan County Community Member
- 
Mitchell Garrison, MD
Physician Member
- 
Jim Murray, MD
Physician Member
- 
Gautam Nayak, MD
Physician Member
- 
Cathy Ridgeway, MD
Physician Member
- 
Vicky Scharlau
Community Member
- 
Robert Trask Jr.
Grant County Community Member
- 
Cori Bautista
Community Member



Better Together





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