

EVEN APART WE ARE

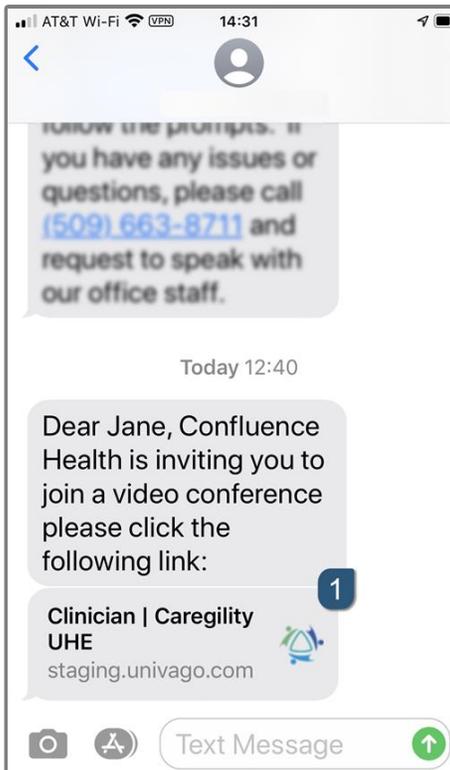
Better TOGETHER



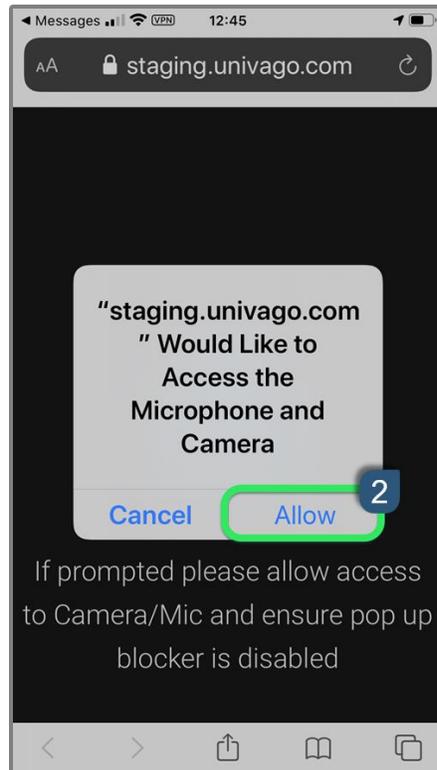
Better Our new process helps you connect to your video visit with Confluence Health staff right from your phone or tablet

TOGETHER Your care team will send you a link right before your appointment—just click the link to join the video call and speak with your provider

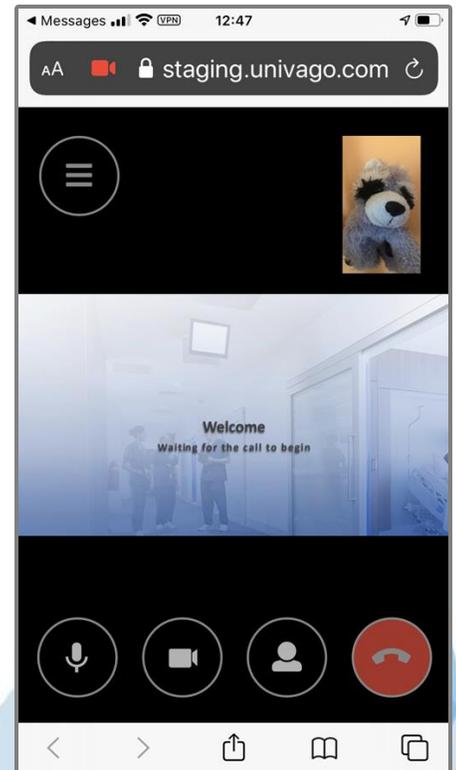
1 Click on the link sent by your care team



2 Allow access to the camera and microphone



3 Wait for your provider to join the conference





Microphone

This button controls when others can **hear** you

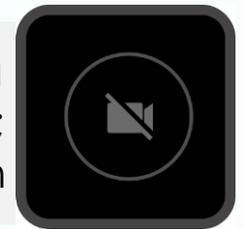
When pressed, this button changes to indicate that your phone has been muted; press again to unmute your microphone so other participants can hear you



Camera

This button controls if others can **see** you

This button changes to indicate that your camera has been disabled, and others cannot see you; press the button again to turn the camera back on



Disconnect

This button will **end** the video call

This button is used when you wish to end the video conference; a confirmation will appear asking you to confirm—press the 'end' button to hang up completely

