

Allow Camera/Microphone Access on iOS Device

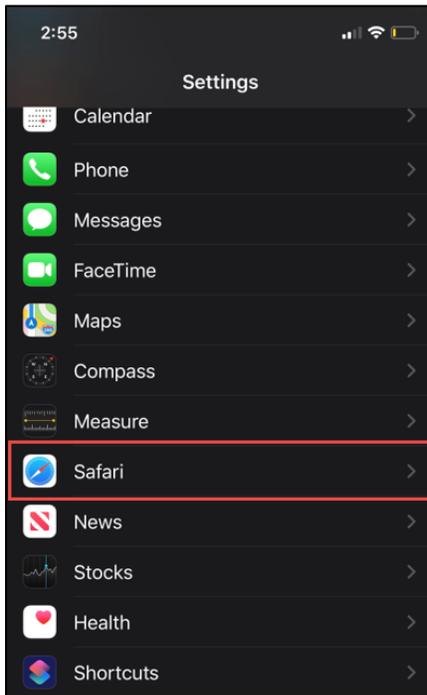
In order to have a successful video visit connection on your iOS device, verify you've allowed camera and microphone access on the Safari application. If you are using a different default web browser (Chrome, Firefox, Opera, Puffin, etc.), please complete these steps with that application as well.

Directions:

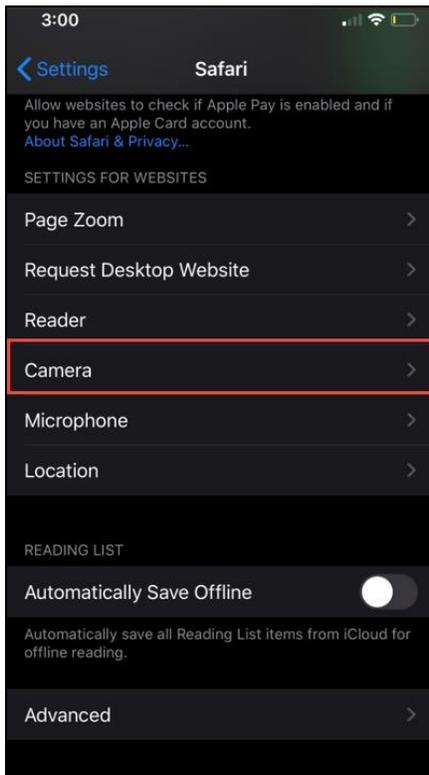
1. On the iOS device, press the **Settings** icon.



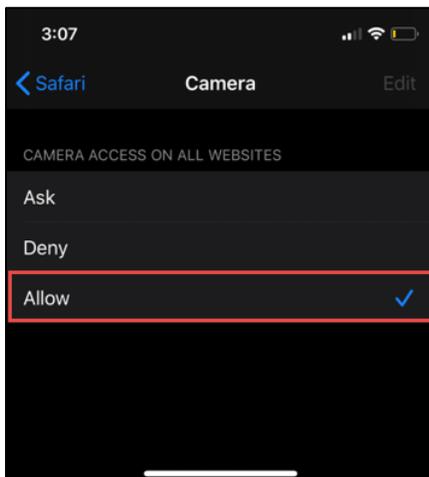
2. Scroll down until you find **Safari** (or other default browser application).



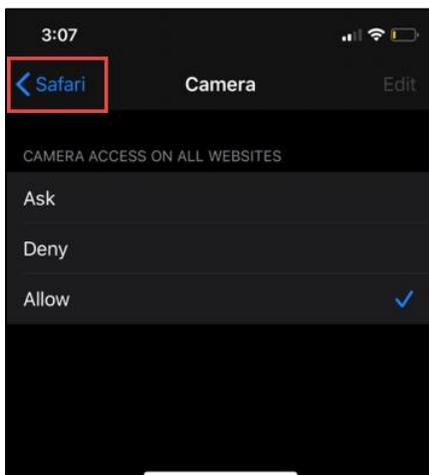
3. Scroll down to the **SETTINGS FOR WEBSITES** section, select **Camera**.



4. Under CAMERA ACCESS ON ALL WEBSITES, select **Allow**.

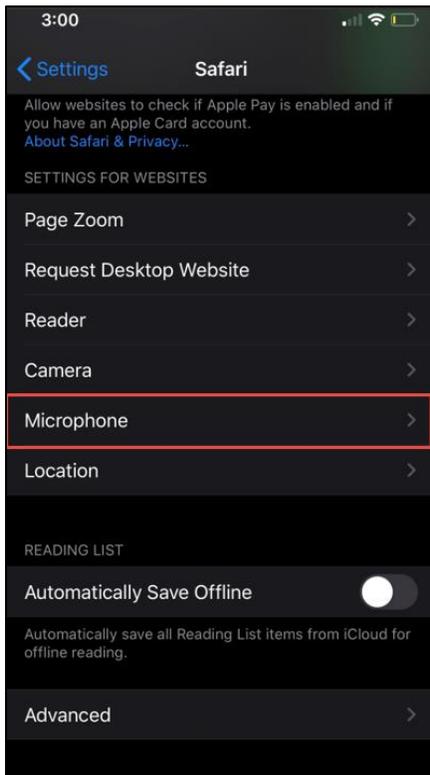


5. Press < **Safari** to return to Safari settings.



6. Select **Microphone**.

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7. Under MICROPHONE ACCESS ON ALL WEBSITES, select **Allow**.

