



Confluence Health Nondiscrimination Notice and Language Access Services

Confluence Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity or expression, creed, religion, marital status, veteran or military status, inability to pay for medically necessary evidence-based care or for urgent or emergent services, insurance coverage under Medicare/Medicaid/CHIP, or any other status protected by law.

Confluence Health:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (Large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Confluence Health at 509-663-8711. If you believe that Confluence Health has failed to provide these services or discriminated in another way on a prohibited bases, you can file a grievance with: Risk Management, 1201 S. Miller St. Wenatchee, WA 98801, 509-463-4481, Email: RiskManagement@confluencehealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Risk Management is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Language Access Services

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 509-663-8711.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 509-663-8711

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 509-663-8711.

አማርኛ (Amharic)

العربية (Arabic)

المساعدة خدمة إتصال لخدمة، اذلفت حدتكن ت إذا ل حوطة
هوقم 509-663-8711 رقاتص لبالم ج انك تكت و افلول غوي

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 509-663-8711.

繁體中文 (Chinese)

注意：如果 使用繁體中文， 可以免費獲得語言援助服務。請致電 509-663-8711。

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 509-663-8711

Українська (Ukrainian)

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 509-663-8711.

ខ្មែរ (Khmer/Cambodian)

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, លេខជំនួយផ្នែកភាសា ដោយមិនគិតល្អៗ គឺអាចមានសំរាប់ប្រើប្រាស់ ចូរ ទូរស័ព្ទ 509-663-8711.

German

WICHTIG: Wenn Sie Englisch sprechen, sind Sprachassistentendienste kostenlos verfügbar. Rufen Sie folgende Nummer an: +509-663-8711.

Laos

ຂ້ວນເຮົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການການຊ່ວຍເຫຼືອທາງດ້ານພາສາແບບບໍ່ ສຍຄ່າໃຊ້ຈ່າຍແມ່ນມີໃຫ້ທ່ານ, ໂທຫາ 509-663-8711.

Oromo

XIYYEEFFANNOO: Yoo Ingiliffa dubbattu ta'e, tajaajilootni deeggarsa afaanii kaffaltii irraa bilisaa isiniif jiru; 509-663-8711 tti bilbilaa.

ਪੰਜਾਬੀ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ

ਮੁਫਤ ਉਪਲਬਧ ਹੈ।

509-663-8711.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 509-663-8711.

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。509-663-8711。