Allow Camera/Microphone Access on iOS Device

In order to have a successful video visit connection on your iOS device, verify you’ve allowed camera and microphone access on the Safari application. If you are using a different default web browser (Chrome, Firefox, Opera, Puffin, etc.), please complete these steps with that application as well.

Directions:

1. On the iOS device, press the Settings icon.

2. Scroll down until you find Safari (or other default browser application).

3. Scroll down to the SETTINGS FOR WEBSITES section, select Camera.

Continued on next page.
4. Under CAMERA ACCESS ON ALL WEBSITES, select Allow.

5. Press <Safari> to return to Safari settings.

6. Select Microphone.

Continued on next page.
7. Under MICROPHONE ACCESS ON ALL WEBSITES, select Allow.