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**Confluence Health Hospital Receives Rural Hospital Achievement of Quality Excellence Gold Award
from Washington State Hospital Association**

Wenatchee, WA: Confluence Health Hospital has been named a recipient of the Rural Hospital Achievement of Quality Excellence from the Washington State Hospital Association (WSHA) for its quality improvement work. WSHA presented the award during its Rural Hospital Leadership Conference in Chelan on June 28.

Confluence Health Hospital earned the gold award distinction, which is the achievement's highest designation. Quality measures considered this year include fall prevention, sepsis, and opioid harm prevention.

At Confluence Health Hospital, quality improvement is a continuous, organization-wide commitment focused on delivering safer, more reliable care for every patient. Over the past year, teams across the hospital have advanced patient safety through multidisciplinary collaboration, strengthened workflows for high-risk patients, expanded organizational learning through safety event reporting and follow-up, and continued focused work in areas including fall prevention, sepsis care, and opioid harm reduction. These efforts are supported by regular safety rounding, staff feedback, and quality improvement programs aimed at reducing harm and improving outcomes for the community we serve.

"This recognition reflects the dedication of teams across our hospital who are constantly looking for ways to make care safer, more reliable, and more effective for our patients," said Dr. James Murray, chief physician executive for Confluence Health Hospital. "Quality is not a single project or initiative. It is the result of thousands of decisions, improvements, and acts of collaboration across our organization. We are honored to receive this recognition from WSHA, and we remain committed to continuously improving care for the people who trust us with their health."

The Rural Hospital Achievement of Quality Excellence is awarded to hospitals that demonstrate remarkable dedication to healthcare quality. To obtain the recognition, hospitals must participate in data submission through the Washington State Healthcare Authority's Medicaid Quality Incentive Program, which is managed by WSHA.

"We are incredibly proud of our Rural Hospital Achievement of Quality Excellence recipients," WSHA Senior Vice President of Clinical Excellence Darcy Jaffe said. "The Association and our hospital members take great pride in providing patients with outstanding care, as quality is the cornerstone of all healthcare. Everyone, no matter where they live in the state, should be able to access quality healthcare, and our members help make that possible."

About Confluence Health

Confluence Health serves the largest geographic region of any healthcare system in Washington State, covering over 12,000 square miles of Okanogan, Grant, Douglas, and Chelan counties. Confluence Health is one of only two locally led healthcare systems in the state with the purpose of maintaining availability and access to high-quality, cost-effective healthcare services for North Central Washington. The Confluence Health Board of Directors provides governance for Confluence Health and includes nine community board members and six physician board members.

About the Washington State Hospital Association

The Washington State Hospital Association advocates for and provides value to members in achieving their missions and

improving the health of their communities. WSHA represents more than 100 hospitals and health systems in the state, including those that are non-profit, investor-owned, and county, state and military hospitals. The Quadruple Aim guides our members and our work as we strive to reduce the cost of health care and improve the patient experience, the clinician experience and the health of our communities. Visit www.wsha.org for more information.

For More Information

Adam MacDonald, *Corporate Communications Program Manager*

adam.macdonald@ConfluenceHealth.org

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