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Owner Sarah Brown: VP Risk and Regulatory
Policy Area Compliance
References CARF, Policy

ADA Accessibility

POLICY:

It is the policy of Confluence Health to comply with Federal and State guidelines for architectural accessibility by persons with disabilities.

PROCEDURE:

- A. Confluence Health will ensure compliance with the regulations established by the Americans with Disabilities Act of 1990 with respect to architectural accessibility. Guidelines are published in external sources and codes and are maintained by the Engineering Department for reference.
- B. The Engineering Department will:
 1. Perform continual monitoring of existing facilities for location, identification, and condition of signage, door operation, parking, ramps, bathrooms, personnel job accommodation facilities and equipment.
 2. Review plans for additions, remodels and new construction for adequacy of compliance.
- C. The Engineering Department is responsible for adherence to physical building compliance requirements.
- D. Communication with persons with disabilities are addressed by the following policies: (1) Communication with Persons with Limited English Proficiency and (2) Providing Auxiliary Aids for Persons with Disabilities

SECTION 504 NOTICE OF PROGRAM ACCESSIBILITY:

The regulation implementing Section 504 requires that an agency/facility adopt and implement procedures to ensure that interested persons, including persons with impaired vision or hearing, can obtain information as to the existence and location of services, activities, and facilities that are accessible to and usable by disabled persons ... (45 C.F.R. §84.22(f)) Confluence Health and all of its programs and activities are accessible to and usable by disabled persons, including persons who are deaf, hard of hearing, or blind, or who have other sensory impairments.

Access features include:

- A. Convenient off-street parking designated specifically for disabled persons.
- B. Curb cuts and ramps between parking areas and buildings.
- C. Level access into first floor level with elevator access to all other floors.
- D. Fully accessible offices, meeting rooms, bathrooms, public waiting areas, cafeteria, patient treatment areas, including examining rooms and patient wards.
- E. A full range of assistive and communication aids provided to persons who are deaf, hard of hearing, or blind, or with other sensory impairments. There is no additional charge for such aids.

*****Note: policy must be published on the Confluence Health website as updates occur.***

Approval Signatures

Step Description	Approver	Date
PolicyStat Administrator	Crista Davis: Regulatory Standards Coordinator	8/3/2026
CEO	Andrew Jones: Chief Executive Officer	8/3/2026
VP	Kris Deyerle: VP General Counsel	7/29/2026
VP/Compliance Officer	Sarah Brown: VP Risk and Regulatory	7/29/2026
Manager	Heather Fennell: Compliance Manager	7/29/2026
	Sarah Brown: VP Risk and Regulatory	7/28/2026

Standards

No standards are associated with this document