



# Confluence Health Nondiscrimination Notice and Language Access Services

Confluence Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, gender identity or expression, creed, religion, marital status, veteran or military status, inability to pay for medically necessary evidence-based care or for urgent or emergent services, insurance coverage under Medicare/Medicaid/CHIP, or any other status protected by law.

## Confluence Health:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (Large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Confluence Health at 509-663-8711. If you believe that Confluence Health has failed to provide these services or discriminated in another way on a prohibited bases, you can file a grievance with: Risk Management, 1201 S. Miller St. Wenatchee, WA 98801, 509-463-4481, Email: RiskManagement@confluencehealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Risk Management is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

## Language Access Services

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 509-663-8711.

### Русский (Russian)

Внимание! Если Вы говорите на русском языке, Вам доступны бесплатные услуги языковой поддержки. Позвоните по телефону 509-663-8711.

### Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 509-663-8711.

### አማርኛ (Amharic)

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 509-663-8711

### العربية (Arabic)

تظوحل: اذا تنكثدحترتكذا، غلغلن الافتامدخ ددعاسملا ه 509 663 8711 ه يوغلرل افاو تكلكل تن اجملا بل ص تم اقرب مقر

### Tiếng Việt (Vietnamese)

Lưu ý: Nếu quý vị nói tiếng Việt, chúng tôi có thể cung cấp dịch vụ hỗ trợ ngôn ngữ hoàn toàn miễn phí cho quý vị. Vui lòng gọi số 509-663-8711.

### 繁體中文 (Chinese)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 509 663 8711。

### 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 509-663-8711.

### Українська (Ukrainian)

Увага! Якщо ви говорите українською мовою, то можете безкоштовно отримати послуги мовної підтримки. Зателефонуйте на номер 509-663-8711.

### ខ្មែរ (Khmer/Cambodian)

សម្គាល់: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ/កម្ពុជា បសវា ជំនួយភាសាឥតគិតថ្លៃសេរីសេរីអ្នកបោយ ឥតគិតថ្លៃ ។ ប្រើ 509-663-8711

### German

WICHTIG: Wenn Sie Englisch sprechen, sind Sprachassistentendienste kostenlos verfügbar. Rufen Sie folgende Nummer an: +509-663-8711.

### Laos

ຂ້ອນເອົາໃຈໃສ່: ຖ້າທ່ານ ເວົ້າ ພາ ສາລາວ , ການ ບໍ ລິ ການ ການ ຊ່ວຍ ເຫຼືອ ທາງ ດ້ານພາ ສາ ແບບບໍ ເ ສຍ ຄ່າ ໃຊ້ ຈ່າຍ ແມ່ນມີ ໃຫ້ ທ່ານ , ໂທ ຫາ 509-663-8711.

### Oromo

XIYYEEFFAANNOO: Yoo Ingiliffa dubbattu ta'e, tajaajilootni deeggarsa afaanii kaffaltii irraa bilisaa isiniif jiru; 509-663-8711 tti bilbilaa.

### ਪੰਜਾਬੀ (Punjabi)

ਧਿਆਨ ਦਫਿ: ਜੇਕਰ ਤੁਸੀ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੰਬੰਧੀ ਸੇਵਾਵਾਂ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਵਚਿ ਉਪਲਬਧ ਹਨ। 509-663-8711 'ਤੇ ਕਾਲ ਕਰੋ।

### Tagalog (Tagalog - Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 509-663-8711.

### 日本語 (Japanese)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。509 663 8711。