

Benefits of EpicCare Link:

- View patient chart notes
- Look up lab results
- See imaging results
- Place electronic lab and imaging orders (eliminate faxing)
- Refer patients to specialty departments at Confluence Health (eliminate faxing)
- Communicate electronically with Confluence Health providers and staff (eliminate phone calls)

New and Existing Accounts:

- **New Facility:** Request access for a new facility
- **Existing Facility:** For site administrators who need to reactivate their account or reset their password

Web Browser, System & Connection Requirements:

You must use one of the following browsers to access EpicCare Link:

- Google Chrome version 118 or later
- Microsoft Edge version 118 or later
- Mozilla Firefox version 115 or later
- Safari version 17 or later

EpicCare Link requires a minimum screen resolution of 1024x768 pixels. We recommend that you use a high-speed internet connection to achieve the best system speed and performance. Support will not be offered to users with unsupported web browsers.

How to Log In:

1. Open a supported web browser and access the following URL:
https://epiclink.confluencehealth.org/EpicCareLink/common/epic_login.asp
2. Enter the user ID and password you received with your subscription to EpicCare Link. You will be prompted to change your password.
3. At the initial log-in, you will see a terms and conditions page. Please read and acknowledge the agreement.

Quick Start Guide:

Quick start guides are available on the EpicCare Link home page under the quick-links section. The guides are step-by-step instructions on how to use EpicCare Link.

Need help? Your first point of contact should be your site administrator. If you or the site administrator needs further assistance, please contact us at (509) 433-3500, option #1.